

Environmental and Quality Policy SANITEC KOŁO

Our company is a manufacturer and distributor of a wide range of bathroom equipment.

Our primary goal is the pursuit of fulfilling the ever-growing expectations of our customers, while simultaneously guaranteeing maximum efficiency. We are aware that the existence and future development of our company is dependent on customer satisfaction.

Due to our high ecological awareness our operations are undertaken with minimal impact to the environment; at the same time we place a very high importance to issues connected with it's protection.

As Sanitec KOŁO employees we constantly adhere to the following guidelines:

- we guarantee customer satisfaction through on-time delivery of ordered goods of the agreed quality parameters and at a satisfactory price.
- we systematically check our customer satisfaction from goods and services that we supply.
- we use current norms as well as relevant provisions of law and we adhere to all requirements, which concern our company.
- we systematically improve our production processes by implementing the Sanitec Production System, which leads to a constant improvement in quality and efficiency.
- we optimize our influence on the environment and sensibly use raw materials, materials and natural resources.
- we prevent environmental contamination and threats.
- we sort all produced waste in order to recycle and reuse.
- we raise the environmental awareness and attitudes of our staff.
- we systematically follow the global technological development and improvements in our sector, which allows us to constantly lift the attractiveness of our offer.
- we improve our organisation by guaranteeing proper communication channels, by distributing responsibility and by defining authority in such a manner, which makes each employee - irrespective of position - be responsible for the quality of his work and the cooperation with both internal as well as external clients.
- we improve employee qualifications by offering training possibilities.
- we supply our employees and partners with a friendly work environment.

In order to execute the Environmental and Quality Policy Sanitec KOŁO management has implemented, maintains and perfects a company management system which complies with the ISO 9001:2008 and ISO 14001:2004 norms.

All employees as well as companies working on our behalf are familiar with the Sanitec KOŁO Environmental and Quality Policy and it is accessible on request for anyone who is interested.

Chairman of the Board
Przemysław Powalacz
2009-11-18
(Translation from ISO Polish document)

(Stamp Signature)